Reseting Student eConnect Passwords for PaperCut

Step 1: Click on the email link at the top of any district page.

Step 2: Click on “Student Help” below the sign in button.
Step 3: Click on the first reset option under “Answers others found helpful”

Step 4: In the first paragraph, click on “Forgot/Reset My Password”
Step 5: Fill in the boxes and reset the password

*Note: The eConnect screen shown above with the orange header that says “Credit Student” will link the different accounts, the screen below with the blue header will not.
Step 6: **Key to removing the delay***, immediately have the student go back to the Sign In tab, which is already open, and have them log in to Outlook.

**Note:** If this step is skipped and the student tries to log in elsewhere such as print.dcccd.edu they will experience the delay.

*Some students will still experience a delay even after following these steps.*